

- WHAT IS YOUR WARRANTY? WARRANTY CAN BE FOUND at <u>www,yourbrandbycru/resources</u>
- WHAT IS YOUR (MOQ) MINIMUM ORDER QUANTITY? NO ORDER MINIMUMS
- WHAT ARE YOUR PAYMENT TERMS? 2%10/NET 30
- **DO YOU OFFER CUSTOM FILL SIZES?** YES, WE CAN ACCOMODATE CUSTOM FILL SIZES. *PLEASE EMAIL yourbrand@crupc FOR PRICING*
- CAN YOU OFFER PAIL COLORS OTHER THAN WHITE? YES, PLEASE EMAIL yourbrand@crupc.com FOR DETAILS
- DO YOU LABEL MY PRODUCTS? YES, WE OFFER TWO LABELING OPTIONS. WE CAN PLACE THE LABELS ON BEFORE THE ORDER SHIPS OR WE CAN SHIP BLANK PAILS. NOTE: BLANK PAILS SHIP WITH A REMOVEABLE COMPLIANCE LABEL TO MEET HAZMAT SHIPPING REGULATIONS
- DO YOU OFFER WET & HARD SAMPLES? YES, SEND REQUESTS TO yourbrand@crupc.com
- DO YOU OFFER LOGO & BRANDING DESIGN? YES, WE OFFER CUSTOM LABEL & BRAND DESIGN SERVICES FOR \$1,000 USD.NOTE: \$1,000 SERVICE FEE WILL BE WAIVED IF INITITAL ORDER EXCEEDS \$10,000 USD
- HOW LONG DOES IT TAKE TO SHIP MY ORDER? STANDARD STOCK ITEMS
 TYPICALLY SHIP NEXT DAY/SAME DAY. CUSTOM FILLS OR NONSTOCK'S ARE 5-10
 DAYS ARO
- HOW WILL MY ORDER SHIP? STANDARD ORDERS SHIP FOB CLEVELAND, OHIO LTL/BW. WE DO OFFER EXPEDITED FREIGHT SERVICES FOR AN EXTRA CHARGE